

Application For Utility Bill Payment

Branch _____

I would like to pay my utility bills with the utility companies indicated below (“Utility Company”) through the Personal Internet Banking, Phone Banking and Automated Teller Machines (“ATM”) Services of HSBC Bank Middle East Limited (the “Bank”).

Name _____

HSBC Account Number _____ / _____ / _____

Utility Company Name (Etisalat, DEWA- Dubai, SEWA- Sharjah, ADDC - Abu Dhabi)	Account or Consumer Number with Utility Company	Add or Delete Service
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____
6. _____	_____	_____
7. _____	_____	_____
8. _____	_____	_____
9. _____	_____	_____
10. _____	_____	_____

I/We confirm that the information given above is true and complete and that I/We have received and read the Bank’s General Terms and Conditions for the Operations of Accounts and Electronic Banking Services and expressly agree and accept to be bound by them whether set out in English and / or Arabic.

I/We agree that if I/We elect to use the Bank’s Personal Internet Banking Service, I/We will be required to accept the Bank’s Personal Internet Banking Terms and Conditions on-line. I/We further agree to accept and be bound by such terms and conditions and any subsequent amendments made to them whether set out in English and / or Arabic.

I/We also confirm that the Bank will not be held responsible for any delay in payment to the relevant Utility Company due to incidents which are beyond the Bank’s control. I/We will not hold the Bank responsible for disruption of utility service in the event payment of the utility service is made through the Personal Internet Banking, Phone Banking or ATM Services after the last working day of the month. I/We acknowledge that payment of a utility bill will be effected after two working days from the date I make the instruction for payment.

If I/We decide to delete any of the utility bill payment services, I/We will provide the Bank with specific written instructions to do so.

Signature: _____

Date: _____

For Bank use only			
Utility Company Code	Data Captured by	Signature Verified / Approved By	Bank Authorised Signature / Stamp
	Date Captured		